





DuPage Water Commission Water Management Workshop Series: Indoor & Outdoor Water Use

Date: August 1, 2013

On Wednesday, July 31, the third Water Management Series Workshop was held titled Indoor & Outdoor Water Use. DuPage Water Commission collaborated with Metropolitan Planning Council, Chicago Metropolitan Agency for Planning and MWH Global to create this workshop series that focuses on the importance of conservation and the role it plays in utility management, regulations and ordinances, water use by end users, and revenues.

The third workshop highlighted how municipalities can work directly with end users to use water more efficiently.

Manager of Operations Terry McGhee spoke about the Key Takeaways for the workshop. Other speakers and topics included:

- Importance of indoor and outdoor water conservation- Jared Teutsch, Alliance for the Great Lakes
- Identifying and prioritizing top water users and how to work with commercial and industrial customers on managing water use- Karl Johnson, MWH Global
- Overview of DWC's Preserving Every Drop Promotional Items and preservingeverydrop.org website- Jenessa Rodriguez, DuPage Water Commission
- How to work with residential users on managing indoor and outdoor water use including home water audits and bill legibility- Karl Johnson and Hillary Holmes, MWH Global
- Program design and performance tracking for water conservation initiatives-Bill Christiansen, Alliance for Water Efficiency

There were also some interactive discussions on: water bill legibility (Hillary Holmes-MWH), existing water conservation resources and internal and external communications and outreach strategies (Abby Crisostomo-MPC).

To view the presentations and other handouts click <u>here</u>.

To view the memo for the first workshop, click <u>here</u>. Click <u>here</u> for the second workshop's memo.

Don't forget to join us for the last workshop listed below! Please contact Jenessa Rodriguez at rodriguez@dpwc.org or 630-834-0100 to register.

Workshop 4: Water Rates and Revenue

August 28th, 2013 from 8:30 a.m. to noon

This workshop will provide an intensive look into utility revenue options and ratesetting.

See below for pictures from the workshop.













Jared Teutsch describing the importance of indoor and outdoor water conservation



DWC's informational posters on the LEED generator building and other green improvements











Karl Johnson explaining how to work with commercial and industrial customers on managing water use



Handout table













Hillary Holmes leading the interactive discussion on bill legibility



Bill Christiansen explaining the Alliance for Water Efficiency's Water Conservation Tracking Tool













Abby Crisostomo leading the discussion on internal and external communications and outreach strategies